



Case Study

# Complex Property SOV Intake

Days-long property SOV intake now takes minutes driving 90% cost savings and 646% ROI

## Challenge

For a top-10 global insurer, large-property SOVs hit underwriting inboxes with **500–10,000 locations**—up to **600,000 data cells**—forcing **1–5 days** of manual cleansing and delaying quotes by two to three weeks.

The carrier's underwriting team faced added complexities due to:

1-5 days per SOV delayed quotes, lost opportunities

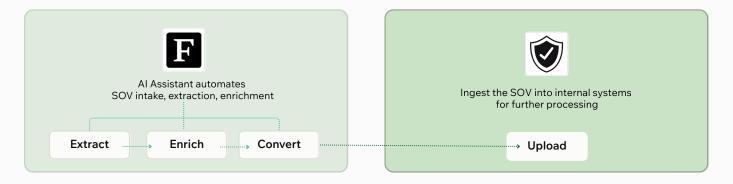
1-2 minutes of human time per location

Varying SOV formats, Nessy submissions

Global property mixes Commercial, Habitational, Industrial

#### Solution

By integrating FurtherAl's Complex SOV Intake Al Teammate, the carrier transformed its quote turnaround times and unlocked a **646% ROI** through extreme efficiency gains, industry-leading accuracy, and enterprise-grade scalability.



## **Impact**

Further Al's Complex SOV Intake Al solution enabled the carrier to leapfrog traditional intake constraints—delivering best-in-class speed, scale, and accuracy for one of the world's most intricate underwriting operations.

< 0.2 sec

<5 sec

>95%

<10 min

per row AI runtime

total per row including ASA cleanup field-level accuracy

end-to-end intake



Metric	Before AI	After Al	Impact
Average SOV Intake Time	1-25 days	<10 minutes	~30x faster SOV intake
Human Time per Location	1-2 minutes	<5 seconds total	95%+ time saving
Accuracy	Manual (<90% accuracy)	95-97% Accuracy	Reliability Improvement
ROI	N/A	646% (proven)	High Yield Investment

#### How it works

FurtherAl's Complex SOV Intake Al extracts, validates, formats, and auto-reverse-looks-up every location (lat/long  $\leftrightarrow$  county) in massive property schedules—shrinking processing from days to under 10 minutes with 95 %+ accuracy and seamless system integration.

### **SOV** Intake



